



## PASRR Quarterly Updates

**This event is exclusive to  
LHA Hospital Members.**

**PRICE: Complimentary**

**DATES:**

Session 1: Thursday, June 22, 2023  
Session 2: Wednesday, Sept. 13, 2023  
Session 3: Wednesday, Dec 13, 2023

All sessions will be held from  
9:00 a.m. – 10:15 a.m. CT.

**WHO SHOULD PARTICIPATE:**

CMOs, CNOs, discharge planners,  
nursing staff, patient safety employees,  
performance improvement personnel,  
case managers, and anyone else  
interested in the topic

**CONTINUING EDUCATION:**

Participants will receive, upon  
completion of this program and  
evaluation, a certificate documenting  
the completed continuing  
education/clock hours.

**REGISTRATION DEADLINE:**

Registrations are due into the LHA  
office one week prior to the webinar to  
ensure timely delivery of instructions  
and handout.

**VIRTUAL OFFERING:**

Access information will be provided to  
each registered participant in advance  
of the event. To prevent emails from  
going into your junk or spam folders,  
have your IT staff whitelist the email  
address [marthur@lhaonline.org](mailto:marthur@lhaonline.org) and  
any emails coming from LHAonline.org.

LHA EDUCATION CALENDAR

[View Upcoming Event Listing](#)

**OVERVIEW:**

The mission of the Louisiana Department of Health (LDH) is to protect and promote health and to ensure access to medical, preventive, and rehabilitative services for all Louisiana residents. LDH's core values reflect the belief that every individual has the right to live with dignity, be served with compassion, and have a choice when it comes to how they will receive care and where they want to live. It is LDH's vision that every Louisiana resident is able to access the right care, at the right time, in the right place.

LDH is committed to ensuring that individuals and their families have access to necessary compassionate, evidence-based, and resolution-focused treatments and support delivered by a behavioral health system that is coordinated, responsive, and efficient.

By addressing the needs of all populations, including the most vulnerable residents, LDH believes improvements to its behavioral health system of care will allow people to remain in their communities and reduce the need for restrictive levels of care, including nursing homes, jails, and hospitals. These improvements include supporting the workforce to deliver care that improves the health, including the behavioral health, of individuals and families who need these services. It is the Department's goal to develop a system of care that is person-centered, regardless of the care setting.

During these quarterly calls, LDH representatives will provide relevant updates to PASRR programming. The LDH team is committed to strong partnerships with stakeholders across the state and is making themselves available to answer questions about PASRR in an effort to improve referral processes and service linkages for those in need.

Facilities and practitioners who aid individuals seeking nursing facility placement and those individuals discharging to the community can ask questions and present scenarios that may be insightful for the entire group.

**MEET YOUR LDH FACULTY:**

**Tammy Chaisson, OAAS Level 1, is the Medical Certification Manager with the Office of Aging and Adult Services at LDH.** Before employment with LDH in July 2011, Chaisson worked four years as a support coordinator for Medical Resources and Guidance and Volunteers of America. She has a Bachelor of Science with a concentration in family and child studies. She worked in the public school system for four years as an elementary school teacher. During the last 15 years, her passion has been working with the disabled and elderly population.

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### MEET YOUR FACULTY CONTINUED

**Summer Chaves, LPC-S, OBH Level II, is a Program Manager for LDH Office of Behavioral Health (OBH).** Since graduating with her master's degree in community counseling from Louisiana State University, Chaves has worked with a variety of high-risk, high-need populations, including severely and persistently mentally ill adults and high-risk children and adolescents. She began her career working with adults with severe and persistent mental illness in a variety of settings, including partial hospitalization programs, intensive outpatient programs, mental health rehabilitation programs, and Assertive Community Treatment Teams. In these settings, she provided frontline treatment and clinical and program management. After leaving direct client care, she worked for a Medicaid managed care organization for five years. Chaves worked with medical directors to establish best practices for reviewing and evaluating medical-necessity criteria and individual needs for a variety of behavioral health services and PASRR evaluations. Currently, she oversees the PASRR Level II program housed in OBH and is the primary point of contact for the PASRR Level II program.

**Ann Darling, LCSW, OBH Level II, My Choice LA, is a Program Director for OBH.** Since graduating with her master's degree in social work from Louisiana State University, Darling has led the implementation of a number of evidence-based practices for adults with serious mental illness living in the community, including employment programs, peer support, and assertive community treatment services. She is lead on a number of activities associated with Louisiana's Agreement to Resolve the DOJ Investigation related to individuals with mental illness living in nursing facilities. This includes the Louisiana Crisis Response System, PASRR Level II operations, and the My Choice Louisiana transition coordination program in OBH.

**Christy Johnson, LDH My Choice LA – Bio to follow.**

**Tanya Murphy, OCDD Level II, is the Regional Operations Director for the Office for Citizens with Developmental Disabilities (OCDD).** Murphy has a bachelor's degree in psychology from Chadron State College in Chadron, Nebraska. Previously, she worked for the Department of Family Services as a child abuse investigator and family reunification social worker in Rock Springs, Wyoming. She began working at OCDD in 1998 and has twenty-four years of experience in all aspects of the OCDD service system. Murphy currently serves as the OCDD liaison and lead accountability plan monitor for all ten Human Service Districts/Authorities across Louisiana.

**Mary Norris, Medicaid – Bio to follow.**

**Anne Olivier, OAAS Level I – Bio to follow.**

**Sheri Reed, OAAS Level I, is a Medical Certification Manager for LDH.** Reed has more than seventeen years of service, with the last twelve years being in the Nursing Facility Section of the Office of Aging and Adult Services. Reed graduated from the University of Louisiana at Lafayette in May 2000 with a Bachelor of Arts. Her work experience started in a Louisiana nursing facility as a Social Services Director, which led to her passion for aiding the elderly and disabled population.



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REGISTER ONLINE: <https://lhaonline.org/Event.aspx?EventKey=M2349038>

### SERIES TIMES & DATES:

- All sessions will be held from 9:00 a.m. –10:15 a.m. CT.
  - Session 1: Thursday, June 22, 2023
  - Session 2: Wednesday, Sept. 13, 2023
  - Session 3: Wednesday, Dec. 13, 2023

### PRICE:

- Hospital Member: Complimentary Registration
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### REGISTRATION:

Registrations are accepted online only. Email confirmations will be sent to you once you have completed your registration. Webinar access details will be provided in advance of the webinar.

### SUBSTITUTION POLICY:

Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have an eligible substitute; however, written notice of the substitution must be emailed to [marthur@lhaonline.org](mailto:marthur@lhaonline.org) **at least seven business days in advance of the event**. The substitution option is not available if written notification is received by the LHA less than seven business days prior to the scheduled program.

### ACCOMMODATIONS:

Please contact the LHA if you have a disability that may require special accommodations for this educational opportunity. The LHA is committed to ensuring full accessibility for all registrants.

**LHA # M2349038**